



Queen Eleanor's Church of England Junior School
*An Academy in the Good Shepherd Trust**
Queen Eleanor's Road, Onslow Village, Guildford, GU2 7SD
E-mail: office@queen-eleanors.surrey.sch.uk
Tel: 01483 561323



"A caring, supportive community, grounded in a Christian ethos, where children are inspired to explore their potential and develop skills for life."

Head Teacher: Jo Davies

15th June 2022

Dear Families,

Problem with school interviews booking system

As most have you will have noticed, we have been experiencing technical issues with our School Interviews booking system for the summer concert event code.

The system did not register any more than one ticket per booking. This issue has now been resolved, and we have manually amended bookings to increase them to two where necessary. E-mail confirmation of a second ticket should have been sent to the e-mail address associated with the initial booking.

We had to temporarily suspend booking while resolving the issue, but the event code has now been re-opened for those of you yet to book.

Please note: if you want to book two tickets for the same performance, you will need to select the tickets individually. For example, if you wish to attend the Monday afternoon show, please select:

Monday 20th June - 2:00pm **AND** 2nd ticket Monday 20th June 2.00pm

If you wish to book two tickets for Wednesday evening, please select:

Wednesday 22nd June - 6:00pm **AND** 2nd ticket Wednesday 22nd June 6.00pm

We hope this resolves any queries you may have and apologise for any inconvenience caused.

If you experience any further problems, please do not hesitate to contact us.

Kind regards,

The School Office